
Suyog KC

AI-first Team Lead & Tech Lead

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AI-first team lead and tech lead. I joined ShiftCare in 2018 as an early engineer and helped grow it from a Sydney startup into an NDIS and aged care software powerhouse, now serving providers in the UK, the US and Canada. I build AI-assisted workflows that keep delivery well-scoped and verified.

8 years Startup to scale-up at ShiftCare | **4 markets** Australia, UK, US and Canada | **4,000+** Commits to the core platform

Experience

ShiftCare / Apr 2023 - Present

AI-first Team Lead & Tech Lead | Sydney, New South Wales, Australia - Hybrid

- Direct and build much of the product roadmap end to end, from technical planning and architecture to code review and release.
- Helped take the platform from Australia to the UK, US and Canada, adapting it for each new market.
- Own delivery across web, mobile, payments, and APIs, splitting large work into independently verifiable changes.
- Lead the shift to AI-first engineering, bringing agents into planning, building, review, and CI with clear ownership and verification.

ShiftCare / Nov 2018 - May 2023

Senior Full Stack Developer | Greater Sydney Area

- As an early engineer, built the core NDIS and aged care platform across Vue.js, Ruby on Rails, and React Native.

Vayu Technology / May 2017 - Oct 2018

Software Engineer

- Built product interfaces in Vue.js and React, with Ruby on Rails APIs and React Native apps.

SmartMobe Solutions Pvt. Ltd. / May 2016 - Apr 2017

Software Engineer | Kathmandu, Nepal

- Developed Laravel backend services for multi-platform integrations, with Angular and Cordova clients.

Pine Software Solutions / Jan 2014 - Apr 2016

Software Engineer / Co-founder | Pokhara, Nepal

- Co-founded a software consultancy and delivered client web and mobile projects with PHP, CodeIgniter, Angular, and Ionic.

Skills

Leadership: Technical planning, feature decomposition, code review, feature-flagged releases

AI engineering: Claude Code, Codex, agent orchestration, MCP, agent skills, AI-assisted code review and CI triage

Engineering: Ruby on Rails, TypeScript, Vue.js, React, React Native, Node.js, PostgreSQL, Sidekiq, AWS, Stripe, PHP, Laravel

Selected projects

ShiftCare AI Skills

Public documentation for AI-agent skills covering discoverability, access and permissions, and security reporting.